TIMBERLANDS

ICT Systems & Applications Support

Timberlands Ltd is a world leading Forestry Management Company based in Rotorua, New Zealand, with a commitment to being the best and safest production forest in the world. Acting on behalf of the Kaingaroa Timberlands Partnership, Timberlands Limited manages New Zealand's largest plantation forest, the 189,000 ha Kaingaroa Forest Estate situated in the central North Island, with an annual harvest of over 4.5 M tonnes.

We are looking for an experienced developer proficient in using the Microsoft suite of Apps, in particular Power Apps, Power Automate, Flow, SharePoint and Power BI, to bring efficiencies to our growing and innovative business. If you are technologically driven and have expert knowledge or a background in working with ICT systems and applications, then we would love to hear from you.

Purpose of the Role:
Based in our Rotorua office and reporting to the ICT Operations Manager, this role will provide systems and application expertise and support to the wider business. You will work with the ICT Team and a wide range of stakeholders to improve, streamline and successfully deliver systems and applications to automate paper-based processes right across the business.

Key accountabilities include:
- Assist with application and systems deployment
- Assist with training users in our corporate systems and applications
- Assist with maintaining technical and end-user documentation and procedures
- Triage system and application issues and in some cases liaise with software vendors
- Work with the ICT Team to build and deploy fit for purpose infrastructure
- Assist with database management and maintenance activities
- Assist with helpdesk queries and issues as and when required
- Be part of the ICT on-call Roster
- Assisting the ICT Team with out-of-hours project work

Our ideal candidate will have:
To be successful in this role, you will need to demonstrate experience and confidence with systems and Microsoft 365 applications, specifically Power Apps. You will be methodical and organised and enjoy the challenge of troubleshooting and issue investigation/diagnosis. You will be an exceptional and confident communicator, able to think outside the box and express ideas succinctly and clearly both written and verbally. You will be people centric and passionate about supporting and training users. You will have a relevant tertiary qualification and/or significant practical experience in a similar role.

What we offer:
We offer the successful applicant a competitive salary, participation in a discretionary performance reward scheme, a benefits package including medical and welfare insurances, career and training opportunities and flexible work hours to provide a good work life balance. Timberlands is located near the beautiful Rotorua Redwood Forest and we encourage you to use it. Staff here enjoy lunch time walks, runs and bike rides. With incredible lakes, scenery, food and hot pools, Rotorua is a great place to live and work.

This is a permanent, full-time role.

Applicants should have current eligibility to work in New Zealand and already be residing here.
If this sounds like an opportunity you would be interested in, please submit your CV and cover letter to enquiries.timberlands@tll.co.nz by **Friday 19 August 2022**.